



“CELEBRATE ENDINGS – FOR THEY PRECEDE NEW BEGINNINGS”

When I sat down to draft my thoughts for this year-end enewsletter, I started by reviewing what I'd written last year. I'd been with the company for approximately one year, we were enduring lockdowns, rapid and almost daily changes to government health and safety protocols, supply chain delays were causing everyone problems ... yet despite the chaos, our staff continued to show up to work every day – masks on, “smiling with their eyes” and everyone was hopeful that this pandemic would soon be behind us and we could get back to business as usual.

Then came 2021 ... and it felt like Groundhog Day.

This year our employees and contractors continued to roll up their sleeves, sanitize their hands, mask-up and provided outstanding customer sales and service. They continued to install and maintain products, and service our customers. They ensured that suppliers got paid and that inventory got managed. They showed up and got the job done. I couldn't be more proud and thankful for their commitment to our company, our customers and our communities.

There are some employee's that are celebrating some milestone years of service that would normally be recognized at our annual Christmas celebration. But sadly, the celebration has been postponed for another year. So I'd like to take this opportunity to acknowledge some employees who, in non-pandemic times, would receive a huge round of applause from their colleagues ... I'd like to start by acknowledging Pam Oswald for her 20 years of service. Glenn Porter, Trish Fleming and Chris Mazur have all been with us for 15 years. Jacob Marchildon has been with us for a decade and Dan Seeley has just passed his five year anniversary. I would also like to congratulate our monitoring station staff who achieved **5-Diamond Certification from The Monitoring Association** again this year – these folks provide a critical link between our customers and emergency response teams that help keep our customers and communities safe. Thank you for all that you do.

We are also thankful to our customers. Your kindness toward our employees has been very much appreciated. Thank you for working with us through what seemed like endless phases of Ontario re-opening. Thank YOU for smiling with YOUR eyes when our technicians returned to your homes with back-ordered products that finally arrived from our suppliers. Thank you for your patience if an answer from our team took a little bit longer than you would have hoped; we acknowledge that you have experienced frustrations. Please know that we did our best and will continue to do our best.

We continue to prioritize existing customer jobs over new job opportunities. We continue to hire and train new staff and like many of our suppliers, colleagues and business neighbours we are experiencing skilled labour shortages in our communities. We maintained our commitment to the communities that we serve and volunteered our time to help not for profits in our communities, as they faced some of the most difficult times as they struggled to stay afloat.

In addition to sponsoring local youth sports teams, we were able to help:

- **Big Brothers, Big Sisters North Simcoe**
- **Collingwood Summer Music Festival**
- **CLH Foundation**

- [Georgian Triangle Humane Society](#)
- [Habitat for Humanity South Georgian Bay](#)
- [Team Give'r Foundation](#)
- [Theatre Collingwood](#)

And lastly, as we have done in years past, during the month of December, each office location will be making a financial gift to a local women's shelter.

From my family to yours, I wish you a very Merry Christmas and a Happy New Year. I hope that 2022 brings you and your family health, prosperity and happiness.

David P. Clark, President

HURONIA HOLIDAY HOURS OF OPERATION

Please take note of the following dates that Huronia will be CLOSED during the holidays: Friday, December 24th, 2021 we close at noon and we will re-open on Monday, January 3rd, 2022. Our [24/7 ULC listed monitoring station](#) WILL remain open throughout the holiday season with no interruption in monitoring service. 24/7 emergency support is also available if required.

CATCH SANTA ON YOUR ALARM.COM SECURITY CAMERA! December 6th–31st, 2021



Alarm.com is ready to help you give your kids an extra reason to believe in Santa Claus ... a snapshot of Santa's visit captured by your Alarm.com smart home security cameras!

Setting up Santa Security is easy - see the Alarm.com step-by-step guide by [clicking here](#).

Don't forget to leave Santa milk and cookies before you go to bed on December 24th!



Huronian

Safe. Secure. And Sound.

Security & Monitoring
Fire & Safety
Audio Video
Lock, Key & Safe

huronialarms.com

[LinkedIn](#)